



## Habonim Compact II Actuator Limited Warranty Conditions and Return Policy

Habonim Industrial Valves and Actuators is proud to offer one of the strongest warranties in the industry. We promise to bring you only the highest quality products, and this warranty demonstrates our faith in our products and our commitment to you. It protects you from defects in workmanship and materials in our products during normal use.

### General Terms and Conditions

- All new Compact II actuators supplied after July 1, 2008 carry a limited warranty period of 7 years from the date of sale to the end-user (or 3 million cycles, whichever occurs first) against defects in materials and workmanship, when they are properly installed, operated, and maintained according to product IOM documentation (found on our web site at: [www.habonim.com](http://www.habonim.com)).  
The warranty does not cover hi-cycle installations, as defined in the IOM.
- Product which is subject to misuse, abuse, neglect, alteration, accidental or damage, or improper or unauthorized installation, operation, maintenance, repair or testing are not covered by this limited warranty.
- Habonim shall in no event be liable for the cost of removal or installation, for loss or damage to, or loss of use of facilities, loss of revenue or other damages or costs of any kind whether direct, indirect, incidental or consequential arising from failure of Habonim products beyond the cost of repair or replacement of any defective products.
- The warranty applies to the Compact II actuator only, and does not apply to any other apparatus attached to it.
- For the warranty to be valid, the end-user customer purchasing the actuator must complete the attached warranty registration card and send it to Habonim Valves and Actuators, Kibbutz Kfar Hanassi 12305, Israel, within 30 days of purchase. The warranty information can also be faxed or registered through the Habonim website.

### Return Procedure

- If and when an alleged warranty issue is discovered, the customer should promptly notify Habonim or their Habonim Representative, either by writing or by e-mail within thirty (30) days, with a detailed explanation.
- A Habonim representative will contact you immediately and may ask for additional warranty claim information which must be supplied.
- Habonim will at its sole discretion, either repair or replace, at no cost, such goods as may be defective material or workmanship. Habonim will provide detailed shipping instructions.
- All products returned to Habonim for credit or repair will require a Return Authorization (RA) number, provided by the Habonim Customer Service agent (+972 4 6914914, fax +972 4 6914914, or email to: [sales@habonim.com](mailto:sales@habonim.com)).
- The RA number must be prominently displayed on the outside of the shipping box, and the shipment must include a packing slip noting the RA number, a content list.  
Only product carrying its original identity tag will be considered.
- Freight charges for all products must be prepaid unless other transport arrangements are made.  
Only product shipped according to Habonim shipping instructions will be accepted.